

63

Figure 1

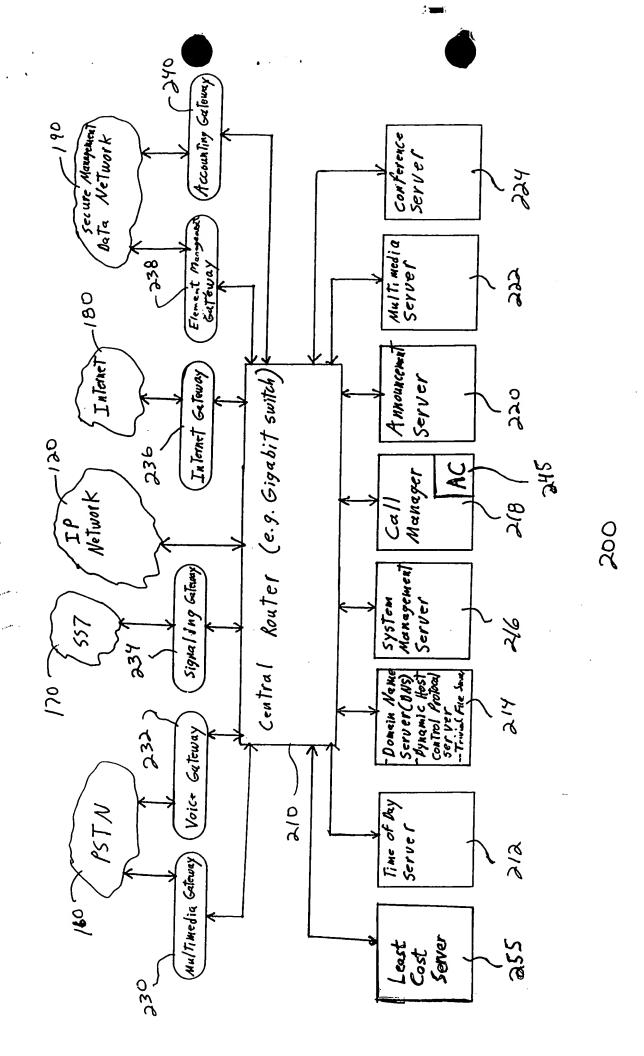
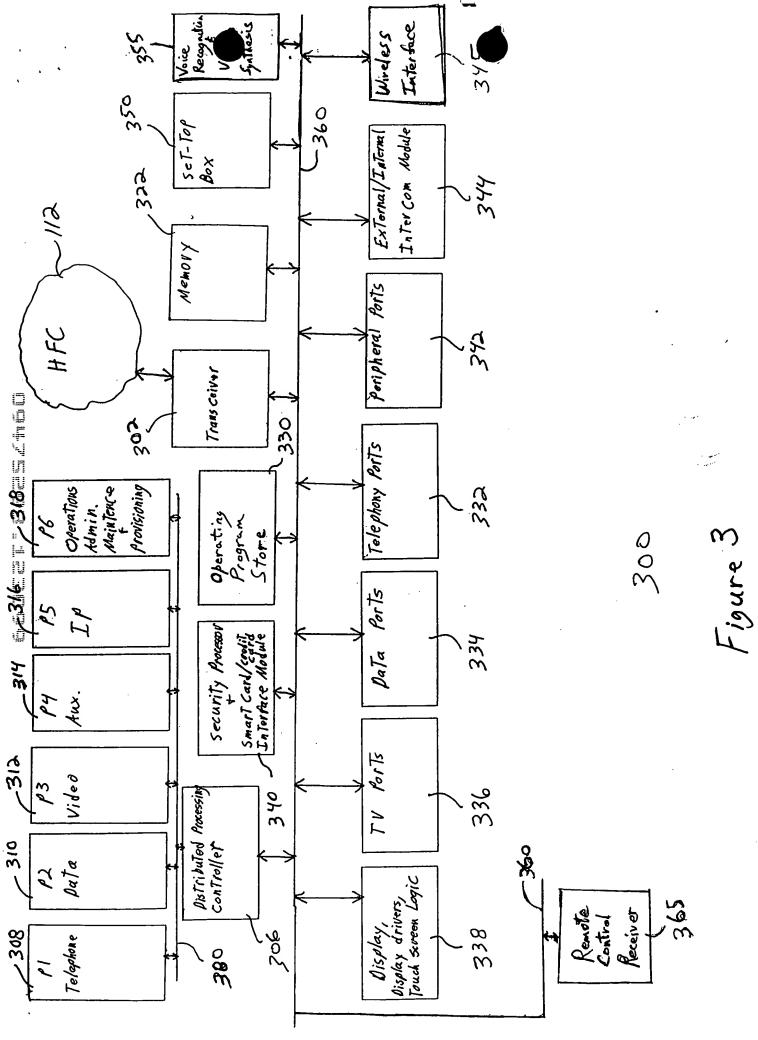


Figure 2



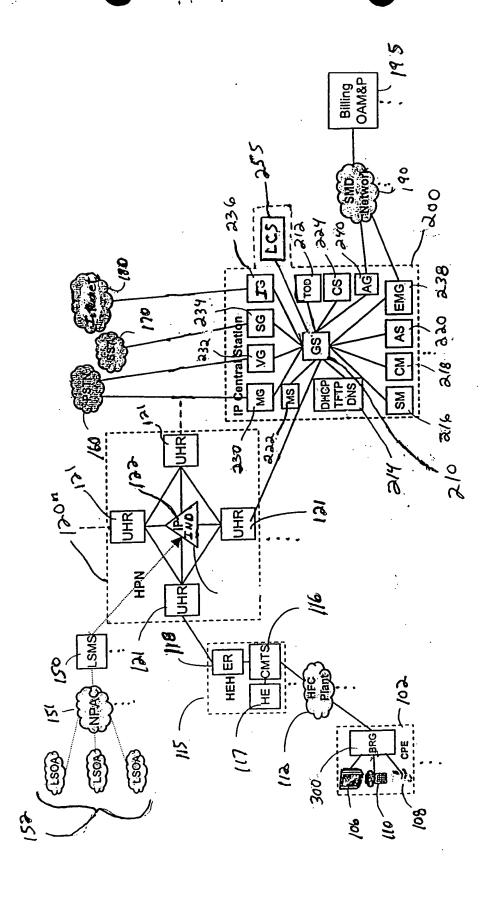
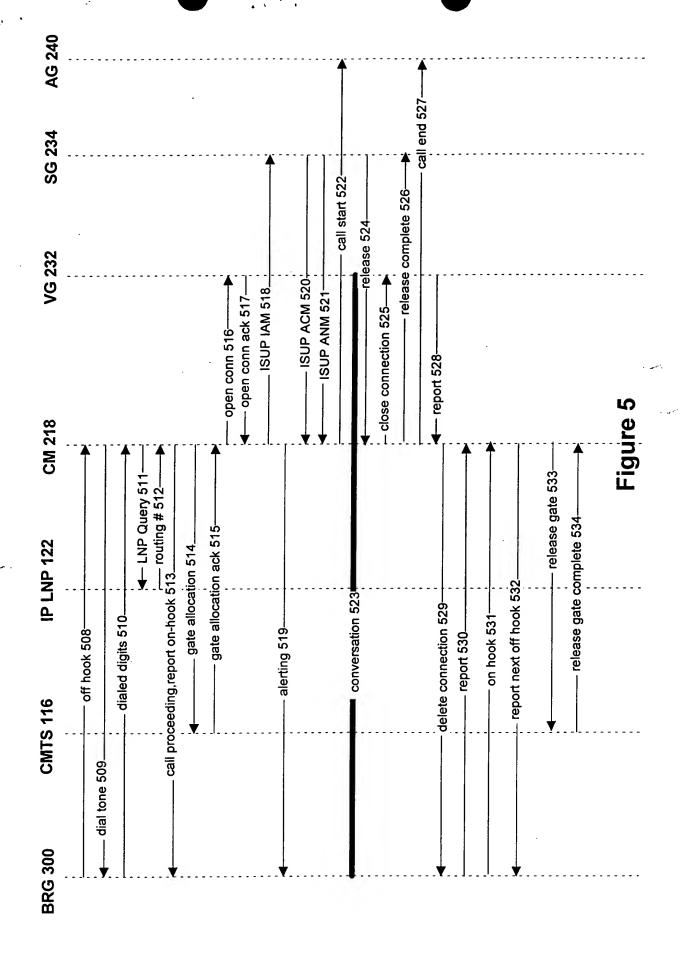
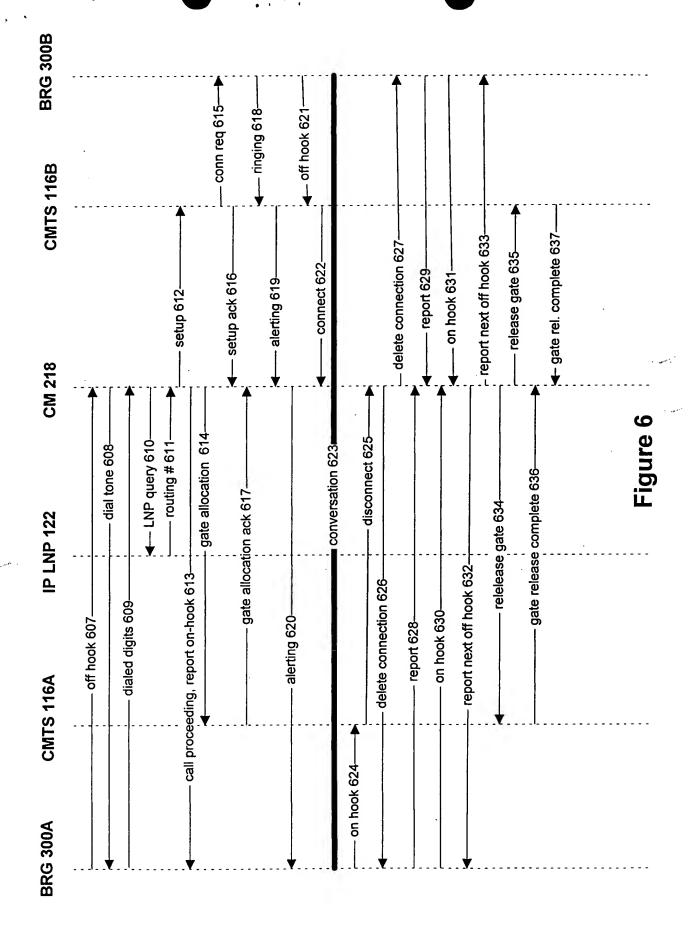


Figure 4





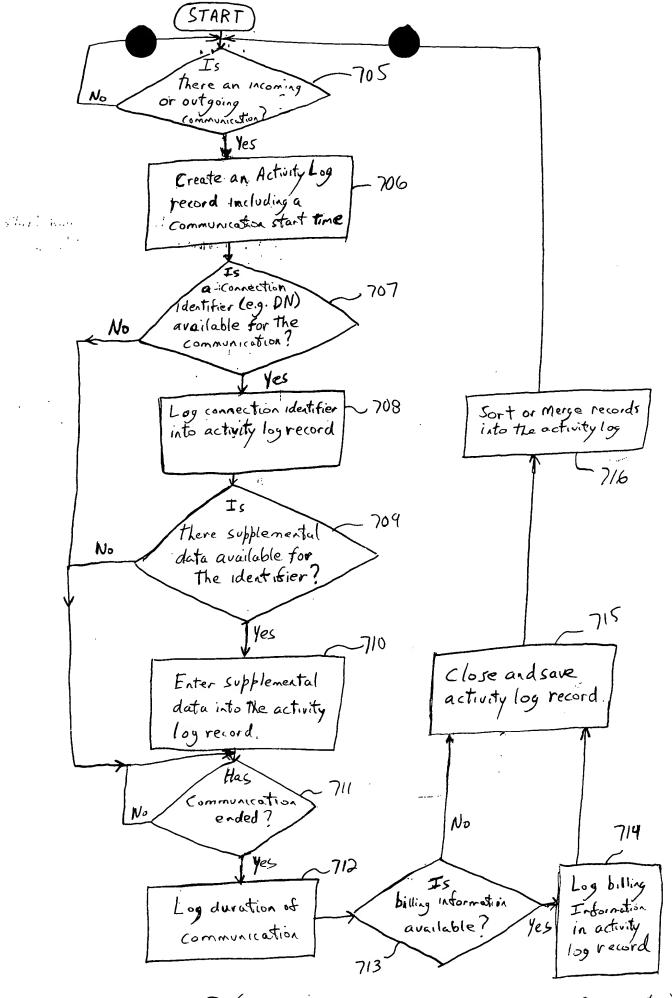
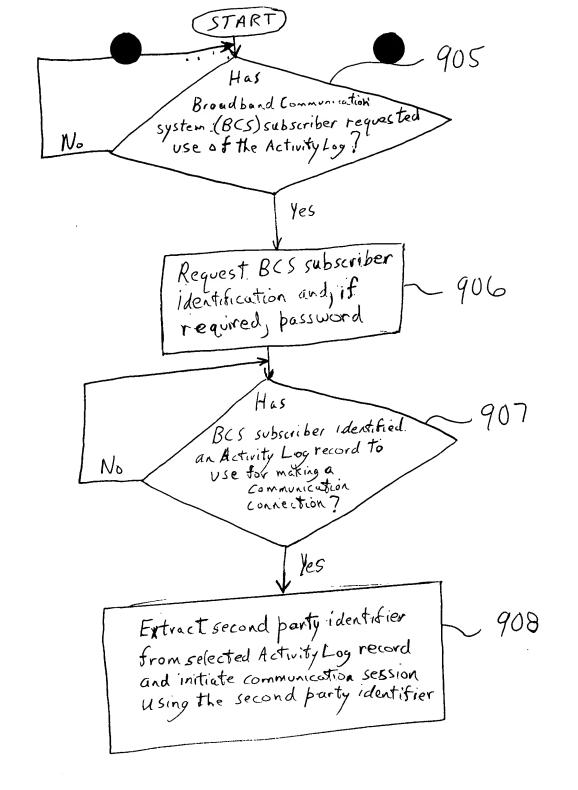


Figure 7 (Activity Log: Logging Incoming and Outgoing Communications)

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	MEDIA	805 A Forward To	Date Time	1/5/00 3:40	00/2/1	S1: h bb/00/01	00:11 26/9/101	54:6 pp/si/ci	8(3	Time	1/2/00 12:00	1/2/00 10:00	11/00 13:45	05:1 66/04/61	05:9 16/51	
(H)	NEO M		Cleant # Do	3493,1 1/3	3493.1 1	Jei 1.8948	None 13	None 12	218 )18	Client# Date	None 11	3493.1 1/2	None 1/	None 12,	3493.1 12/15/99	INTO ADDRESS BOOK 1 0
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	ACT	INCOMING 10G	DN/IPA		973-37	IPAdd-Stock 1-1	Wheelan	V None	SOT SNIOSINO	DN/IP Add	1- 800 - I		1-202-	Whealan.	T Add - J	
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Figure 8 (Activity Log GUI for Display)



START

Has

anewactivity log

1005

- 1006

Ιs

there caller ID

Figure 10 A (Activity Log: Obtaining Supplemental Information)

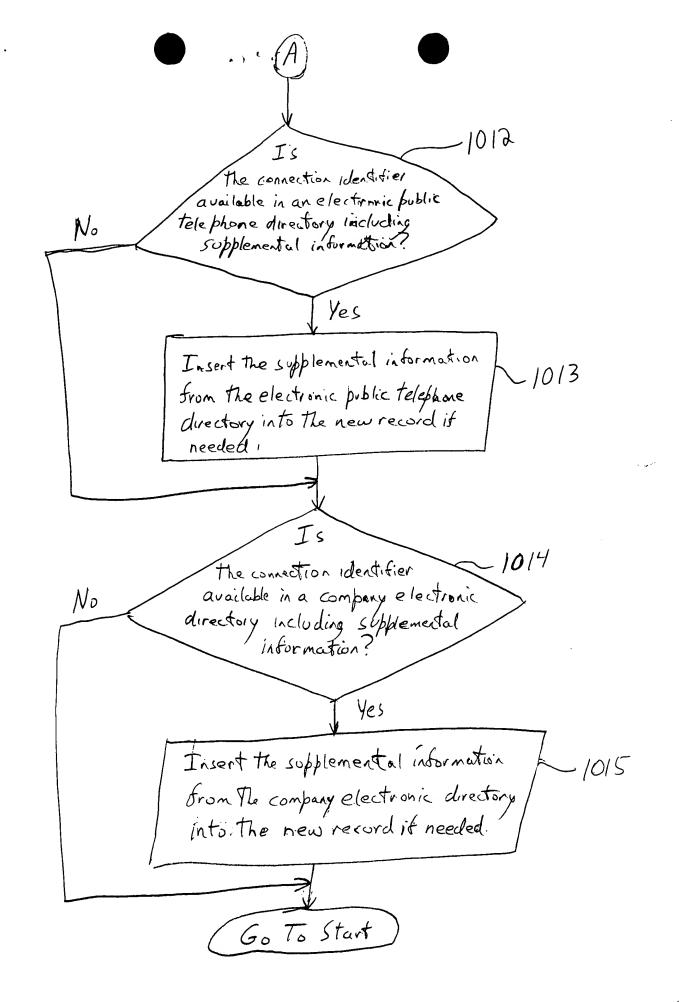


Figure 10B (Activity Log: Obtaining Supplemental Information)

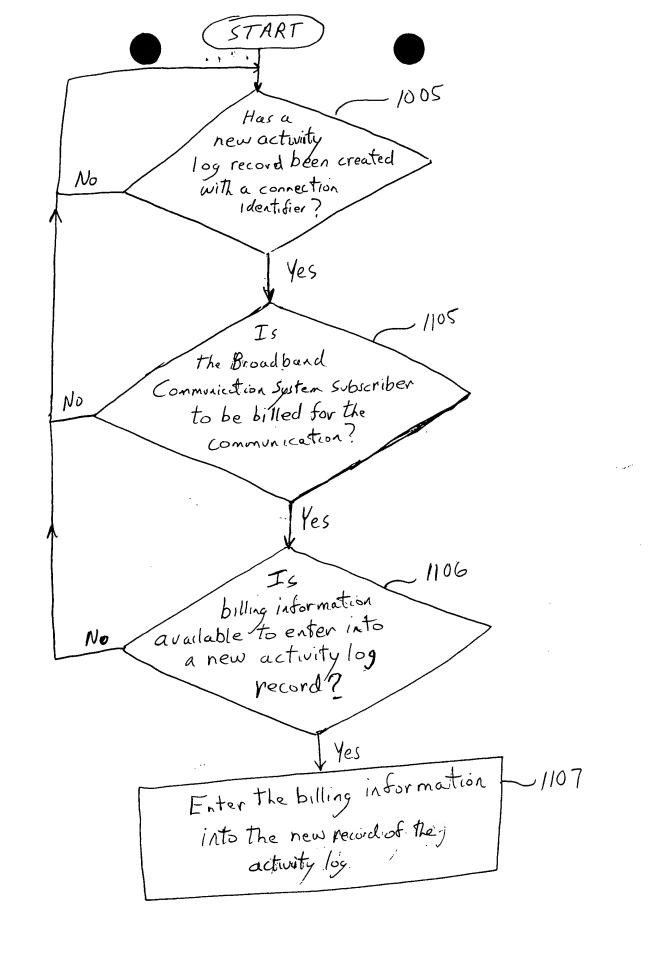


Figure 11: (Activity Log: Adding billing information to new record)

START

- 1205

Communication address

timecalled type of network 1306 - 1305 MAMA Display 801 Est, OUTGOING LOG: DNJ DNJ 809 808

Figure 13 (Activity Log)

Display 801 -

Figure 14 (Activity Log)